**Hoarding and decluttering/deep cleaning service**

**Referral Information**

**Referrer’s Contact Details**

**Date of referral:-**

|  |  |
| --- | --- |
| **Referrer’s Name** | **Position** |
| **Phone:** | **Mobile:** |
| **Email address:** | |

**Client Details**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Title: Miss Forename(s): Surname:**  **Marital Status:** | | | | |
| **Known as:** | **Date of Birth:** | | | **Phone:**  **Mobile:** |
| **Address:** | | | | |
| **First Language: English** | | **Other Languages Spoken:** | | |
| **Service User Understands English? Yes No 🞎** | | | | |
| **Email:** | | | | |
| **Religion:** | | | **Ethnicity:** | |
| **Culture:** | | | | |
|  | | | | |

|  |
| --- |
| **Is this an urgent referral? YES NO 🞎**  **Has the property had a Safe and well visit from the fire service? YES NO 🞎**  **Has the Fire Service been informed if the property is heavily cluttered? YES 🞎 NO 🞎** |

# Clutter Image Rating Scale - Bedroom

**Please mark the photo number that most accurately reflects the amount of clutter in the room**

  

|  |  |  |
| --- | --- | --- |
| 1 | 2 | 3 |

  

|  |  |  |
| --- | --- | --- |
| ***4*** | ***5*** | ***6*** |

  

|  |  |  |
| --- | --- | --- |
| ***7*** | ***8*** | ***9*** |

|  |
| --- |
| **Please list any noticed fire risks:** |
| **Please indicate if escape routes/walkways are clear:** |

# Clutter Image Rating Scale - Lounge

**Please mark the box below the photo that most accurately reflects the amount of clutter in the room**

  

|  |  |  |
| --- | --- | --- |
| ***1*** | ***2*** | ***3*** |

  

|  |  |  |
| --- | --- | --- |
| ***4*** | ***5*** | ***6*** |

  

|  |  |  |
| --- | --- | --- |
| ***7*** | ***8*** | ***9*** |

|  |
| --- |
| **Please list any noticed fire risks:** |
| **Please indicate if escape routes/walkways are clear: Following the visit from the fire brigade an escape route has been made clear to enable access through the back garden in the event of a fire.** |

# Clutter Image Rating Scale – Kitchen

**Please mark the box below the photo that most accurately reflects the amount of clutter in the room**

  

|  |  |  |
| --- | --- | --- |
| ***1*** | ***2*** | ***3*** |

  

|  |  |  |
| --- | --- | --- |
| ***4*** | ***5*** | ***6*** |

  

|  |  |  |
| --- | --- | --- |
| ***7*** | ***8*** | ***9*** |

|  |
| --- |
| **Please list any noticed fire risks:** |
| **Please indicate if escape routes/walkways are clear:** |

[Grab your reader’s attention with a great quote from the document or use this space to emphasize a key point. To place this text box anywhere on the page, just drag it.]

|  |
| --- |
| **Other Special Needs – Provide details of any other special needs relating to the support they require.** |
|  |
|  |

**CONTACT INFORMATION**

|  |  |  |
| --- | --- | --- |
| **Details of Main Carer/Relative:**  **Name:**  **Relationship:** | **Phone:** | **Mobile:** |
| **Address:**    **Email** | | |

**SERVICE USER BACKGROUND INFORMATION**

|  |  |
| --- | --- |
| **Has Client recently been in hospital? NO**  **Is the client currently in hospital? NO**  **If YES to either question please complete the following information for the past year.** | |
| **Dates of stay in hospital** | **Reason for hospital stay** |

**Risk within property**

|  |  |
| --- | --- |
| **Please state if there is a known current infestation/history of infestation:** | **Please state if there is any known risk from sharps/needles/glass:** |
| **Please state if there is a known risk from the structure of the property:** | **Please state if there is any risk from pets/animals:** |
| **Risk Assessment: Has a recent risk assessment been completed by referrer? YES 🞎 NO 🞎 .**  **If yes please provide with referral** | |
| **Has client been a victim of rogue trading? NO**  **distraction burglary? NO**  **Mail/telephone scams? NO** | |